

# GENERAL TERMS AND CONDITIONS

The renter and the driver have to be in possession of a valid driving license. Driving license printed with non-Roman alphabet (Arabic, Chinese, Japanese, Cyrillic etc) must be complemented by an international driving license. The International drivers license is only valid for rental of a car if accompanied by the original country license. A valid ID card or passport at time of pick up is needed.

## Cancellation (CL)

A booking can be cancelled up to 48 hours before the rental begins at no cost.

## No-show (NS)

In the event that the booked vehicle is not collected at all or not collected at the agreed time, the rental charge already paid shall be withheld in full.

## Age Restrictions

Minimum age in Cyprus is 21 years and the driver has to be in possession of a valid driving license for at least 3 years.  
Maximum age in Cyprus is 80 years.

**A Surcharge of EUR 5.75 per day applies for drivers between 21 and 24 years of age (young driver), and 71 and over (senior driver). Young Driver Surcharge = AE.**

## Conditions of Payment

In case of add-ons our rental car provider accepts all credit cards from internationally recognized credit card companies - such as American Express, Eurocard/Mastercard, Visa and Diners Club. Prepaid cards or debit cards (VISA Electron) are not accepted.

## Advance Charge

An advance charge approval is obtained for the chosen means of payment as a security. The exact deposit is determined on collection since the amount is dependent on the vehicle.

## VAT and taxes

The VAT rate for Cyprus is at 19%. Were applicable, all rates are inclusive of VAT. All prices and terms here may change without prior notice.

## General Insurance Conditions

### Third Party Insurance (TI)

Insurance coverage for the vehicle rented includes Third Party Liability with a maximum cover of EUR 1,000,000 for material damages and unlimited cover for personal injuries. Excluded from the insurance is the use of the vehicle for the transport of dangerous goods. Insurance coverage is void if an unauthorized driver used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event giving rise to claim.

### Loss Damage Waiver (LDW)

Loss Damage Waiver (LD) is always included and it removes the driver's responsibility in case of damage or theft over the excess amounts below.

€500 (MCMN, MDMN, MCMR, MDMR, ECMR, EDMR, CCMR, EDAR, CDMR, CLMR, CLAR) €800 (ILMR, ILMR, HFAR, CFMR, SFAD, CFAR, SVAR, IVMR, IFAR, CDAR, FVMR, FVAR, FDAR, CTAR, ITAR) €1,500 (XFAD, PDAR, XNAR, XTAR, PTAR)

### Top Cover LDW (BE)

If LDW is already included in the rates, the renter can choose Top Cover LDW to eliminate or minimize the excess amount as per below:

For all groups except XFAD, PDAR, XNAR, XTAR, PTAR the deductible is reduced to 0.

For groups XFAD, PDAR, XNAR, XTAR, PTAR the deductible is reduced to €350.

### Tire and Glass Coverage (EDW)

Tire and Glass Coverage provides cover against the consequences of damages on tires, windscreen, side windows and back window. If TG is not accepted the customer will be held liable for the full value of damages on tires, windscreen, side windows and back window. If TG is accepted, customer is not responsible for any amount. (Tire and Glass Coverage = TG)

**Insurances above do cover the use of the car in the North of Cyprus, underbody damage and loss or damage of keys.**

### Road Side Assistance

Road assistance fee covers assistance in cases, when a breakdown or damage results from driver's improper use. This can be combined with all types of coverage in the event of Roadside tire change, Battery re-start, delivery of spare key in case of loss or damage (this does not cover the cost of the replacement key).

**Customers can purchase Road Assistance for a fee of €3.00 per day with a maximum of €48 per month.**

## Delivery & Collection

During Opening Hours (Delivery = DL, Collection = CO)

Delivery/Collection Service is on request to hotels. No deliveries are made to private addresses. Delivery/Collection Service to/from hotels within 10 km from the local station is free of charge.

**Deliveries/Collections over 10km from the local station have a cost of €20 each way.**

Out of Hours (OH)

**A surcharge of EUR 20.00 applies for all bookings/rentals out of hours. At the airports between the hours 21:30 – 07:30 a surcharge of €12 is charged.**

One-Way Rentals (OW)

**For One-Way Rentals within SIXT locations in Cyprus a charge of EUR 25.00 applies.** International One-Way Rentals are not allowed.

Cross Border Rentals & Territorial Restrictions

Cross Border Rentals are not allowed.

Cross Border Rentals to Northern Cyprus are not allowed. Off road use is not insured by any of the insurances offered. In case of offence against Cross Border & Territorial Restrictions all insurances lose their validity.

Refueling Charge

All vehicles are supplied with a full tank of fuel. Car should be refilled prior to their return, else a refueling charge will be added to fuel cost.

## RESORT STATIONS

### LIMASSOL (3485)

Belmar Complex, Block C, Shop 5  
4048 Limassol - Germasogia  
P.O.Box 56271, 3305 Limassol  
Tel: +357-25 312345  
Fax: +357-25 312898

### PROTARAS & AYIA NAPA (3860)

Protaras Avenue,  
Marilena Shopping Center 8,  
Protaras  
Tel: +357-25 257723  
Fax: +357-25 312898

### PAPHOS (3861)

58 Tombs of The King Avenue  
Shop 8 Aristo Royal Complex  
8046 Kato Paphos  
Tel: +357-25 257726  
Fax: +357-25 312898

### NICOSIA (5637)

Limassol Avenue 57  
2121 Aglantzia  
Nicosia  
Tel: +357 25 257722  
Fax: +357-25 312898

## AIRPORT STATIONS

### Larnaca Airport (3486)

Office in Terminal  
Tel: +357-25 257724  
Fax: +357-25 312898

### Paphos Airport (3487)

Office in Terminal  
Tel: +357-25 257727  
Fax: +357-25 312898

## WORKING HOURS

### RESORT STATIONS

Summer – Monday to Friday 08:00 – 13:00 | 16:00 – 19:00  
Winter – Monday to Friday 08:00 – 13:00 | 15:00 – 18:00  
Saturday, Sunday & Holidays 08:00 – 13:00

### AIRPORT STATIONS

Larnaca Airport 24-hour service - 7 days a week,  
Paphos Airport With reservation only

## EMERGENCY SUPPORT

24 hour Breakdown service through local Uniwheels Stations personnel, local AA Service and Unicars Service Stations.

**EMERGENCY PHONES:** +357 25 312345, +357 99 621573  
+357 99 411258, +357 99 576264